

## SUSTAINABLE PROCUREMENT POLICY

The procurement of products and services is significant in relation to ensuring the sustainability of material flow, managing carbon emissions, preventing the generation of waste, and making correct and transparent decisions throughout the procurement process. Our policies support business operations and the betterment of our community and the planet. We require our suppliers and service providers comply with the following:

- Adherence to the product and service guidelines provided by the resort, as well as health and safety guidelines with local requirements.
- Goods that are supplied should be of the highest quality and durability.
- All food -related supplies shall uphold a high level of cleanliness and hygiene.
- No adverse impact on the environment shall occur in obtaining goods from their source.
- Minimal packaging and the use of recyclable, compostable packaging materials, wherever applicable. Additional plastic and Styrofoam packaging will not be accepted. If plastic or Styrofoam are used for product delivery, the supplier should take back the used packaging material and dispose of it in a way that does not impact the environment.
- We give prominence to locally sourced/produced products, produced by minority groups, indigenous people, and/or women-owned vendors, and services offered by local service providers.
- Products with ISO certifications, green labels, conserve energy and water, FSC certification, eco-labels (chlorine-free, lead-free, mercury-free), biodegradability percentage, with recycled content, or compostable products and organic products will be prioritised.
- Provide sustainable products and assist the resort in sourcing more sustainable options, phasing out the use of disposable packaging and unsustainable products by continually improving the procurement process.
- Transport vehicles are to be well maintained. Measures include less emissions, maintenance of proper temperature levels for meat products, and compliance with food safety regulations.
- All service providers and suppliers must comply with the resort's waste management process and the handling of hazardous waste using the most suitable methods.

At Zulal Wellness Resort, we are committed to achieving sustainable business operations. Therefore, full cooperation is requested from all of our suppliers and service providers. This policy will be maintained, reviewed annually and shared with our stakeholders.



Heinrich Morio

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